Onboarding Process

Plan of Action to change our onboarding process by removing the Login & Register process from our starting page.

> Instead building 2 new access-points: 1) Joonbot 2) Dashboard



Hi, my name is Milla and I am here to maximize your learning experience.

Looks like you are here for the first time

If a person accesses www.superteacher.io and our system doesn't find any cookie in the database. Our bot will display the message "Looks like you are here for the first time" and show 3 options from which user can select:

- No, this is not my first time
- Register Now



Powered by Joonbot

CX



Hi, my name is Milla and I am here to maximize your learning experience.

Looks like you are here for the first time

No, this is not my first time

Sorry, I couldn't find your data in our system. Please log in or register so I can remember you the next time.

<u>No, this is not my first</u> <u>time</u> is an option for users who have already registered on our app but are accessing the app with a new device or for users who had previously tried it out but didn't register.



Powered by Joonbot

LOGIN



If the person clicks on bot generates all the input fields required for the user to Log in. Users can Login directly through our BOT. Once the user logs in the bot will display the message - "Thank you {First Name) for logging in."

ne

"How can I help you today?"



CX

Login

Hi, my name is Milla and I am here to maximize your learning experience.

Looks like you are here for the first time

No, this is not my first time

Sorry, I couldn't find your data in our system. Please log in or register so I can remember you the next time.



Thank you for logging in, as a part of this conversation, I would like to know who am I talking to?



If the user is able to login to our system but there is no data of their name and last name in our database. Mila will display a message "Thank you for logging in, as a part of this conversation, I would like to know who am I talking to?" Once the user puts in the name and last name Mila will display a message "Thank you {First Name}, how can I help you today?"

×
REGISTER

S

S

re

First Name

Christopher

Last Name

Nolan

Email

chrisn.knight@email.com

Password

 \odot

CREATE ACCOUNT

If the person clicks on register bot generates all the input fields required for the user to register. Users can register directly through our BOT. Once the user registers the bot will display message -"Thank you {First Name} for registering."

"How can I help you today?"

REGISTER

First Name

х

Christopher

Last Name

Nolan

Email

chrisn.knight@email.com

Password

CREATE ACCOUNT

If the person clicks on Register now. The bot will generate fields for the user to sign-up through our BOT. Once the details are filled the bot will display message - "Thank you {First Name} for registering."

"How can I help you today?"

 \odot

To access your dashboard you need to Register Or Login



For users to access our Dashboard and avail services like checking out their certificates, becoming an author, becoming a partner/ambassador, joining our job database, etc, users will have to Register or Login.



Powered by Joonbot